Norma J. Smith 9367 Brighter Tower Court, #1304 Glen Allen, Virginia 23060

January 3, 2002

Ms. Renata Hesse Antitrust Division Department of Justice 601 D Street NW, Suite 1200 Washington, D.C. 20530

Dear Ms. Hesse:

Whenever there is a settlement agreement to a court case, the question arises how the terms of the agreement will be enforced. With the Microsoft case there should be no doubt on this question. An independent Technical Committee is being created that has the power to hire unlimited staff. They will be on-site at Microsoft Corporation their expenses will be paid for by Microsoft. The agreement specifies the U.S. Justice Department as the sole enforcement authority. In short, the settlement agreement provides resources, access, and authority to quickly respond to complaints about Microsoft's compliance. This is an enforcement mechanism with teeth. It should put to rest any doubts about compliance.

I am glad that this case looks like it is well on the road to being settled. Our economy is now in a recession and the high-tech industry can hopefully lead us on the road to recovery.

Sincerely yours, Norma J. Smith/ Wohn

Norma J. Smith